Privacy Policy for Great Results Pressure Washing Services Ltd

Last Updated: (30/9/26)

At Great Results Pressure Washing Services Ltd ("we", "our", "us"), we are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible way when you use our website at www.greatresultspws.co.uk ("Site") or contact us for services such as pressure washing, gutter cleaning, roof cleaning, solar panel cleaning and other exterior cleaning services.

1. Who We Are

Great Results Pressure Washing Services Ltd are a pressure washing and exterior cleaning service based in Poynton (UK), providing cleaning solutions across Cheshire East & South Manchester in the UK.

If you have questions about this Privacy Policy, you can contact us at:

Email: greatresultspws@gmail.com
Phone: 01626 315153

2. Information We Collect

We collect personal information that you voluntarily provide to us when you contact us, request a quote, book a service, or use our Site. This may include:

- Your name
- Contact details (email, phone number, postal address)
- Details of the services you request
- Payment or billing information, where applicable

We also automatically collect certain technical data when you visit our Site, such as IP address, browser type, pages accessed, and time/date of access to help improve the Site's performance.

3. How We Use Your Information

We use your personal data for the following purposes:

- To provide and manage the services you request
- To respond to enquiries and communicate with you
- To improve our services and the user experience on our website
- To send you service-related updates with your consent

We will not use your personal data for purposes other than those outlined here without your consent, unless the law requires us to.

4. Legal Basis for Processing

Under UK data protection law (UK GDPR), we rely on the following legal bases to process your personal data:

- Contract necessity: to fulfil service agreements with you
- Consent: where you have agreed to marketing communications
- Legitimate interests: for business operations and service improvement
- Legal obligations: where we must comply with laws or regulatory requirements

5. Cookies and Tracking Technologies

Our Site may use cookies or similar tracking technologies to enhance your experience, analyse Site usage, and support our marketing efforts. You can control cookie preferences through your browser settings.

6. Sharing Your Information

We will not sell or rent your personal information to third parties. We may share your data with:

- Service providers that help us operate the Site and provide services (e.g., hosting, analytics)
- Legal and regulatory authorities if required by law

We require all third-party service providers to protect your data and only use it for purposes permitted by us.

7. International Data Transfers

If your personal data is transferred outside the UK (e.g., by cloud service providers), we ensure it is protected in accordance with UK data protection standards.

8. Data Retention

We retain personal information only for as long as necessary to provide services to you and to comply with legal, accounting, or reporting requirements. When information is no longer needed, we will securely delete or anonymise it.

9. Your Rights

Under the UK GDPR, you have the following rights:

- Right to access the personal data we hold about you
- Right to correct inaccurate information
- Right to request deletion of your data
- Right to restrict or object to processing
- Right to data portability
- Right to withdraw consent where processing is based on consent

To exercise any of these rights, please contact us at the details above. You also have the right to complain to the UK Information Commissioner's Office (ICO) if you believe your privacy rights have been violated.

10. Security

We take appropriate technical and organisational measures to protect your personal information from unauthorised access, loss, misuse, or alteration. However, no method of transmission over the internet or electronic storage is completely secure.

11. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. The updated version will be posted on this page with a revised "Last Updated" date.

12. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal data, please contact us at:

Great Results Pressure Washing Services Ltd
Email: greatresultspws@gmail.com
Phone: 01626 315153
Company Number: 17470781